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# Welcome Center for international PhD Students – Results from the Survey

**UNICA IRO Meeting - Oslo 2011**

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“[T]he University of Vienna actively engages in the field of internationalisation and takes advantage of the opportunities that come with the ongoing removal of national barriers.

The University of Vienna fosters the mobility of researchers and students [...]”

University of Vienna - International Report (2010), p. 2

## Status Quo

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- **Approx. 2500 international PhD students enrolled**  
**(Visiting and degree seeking students outside a programme)**
- **Currently no services offered especially for international doctoral candidates**
- **To foster internationalisation these services are of importance**

➤ **What services are needed?**

## Assumptions:

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**International Students suffer from problems which national students often don't encounter:**

**a) Harder access to information**

**b) Bureaucracy**

**c) Missing social network**

➤ **Survey was implemented to find out where to invest resources**



Did you do your MA (or equivalent)  
in Austria?

Have you been at the University of  
Vienna before?

## Hard access to information

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- **Initial information – Center for Doctoral Studies not in the focus!**
  - **Make sure contact with other service institutions are well established**
  - **Make ourselves more visible**
- **Big confusion as to whom to address in which situation**
- **Important service institutions not known.**

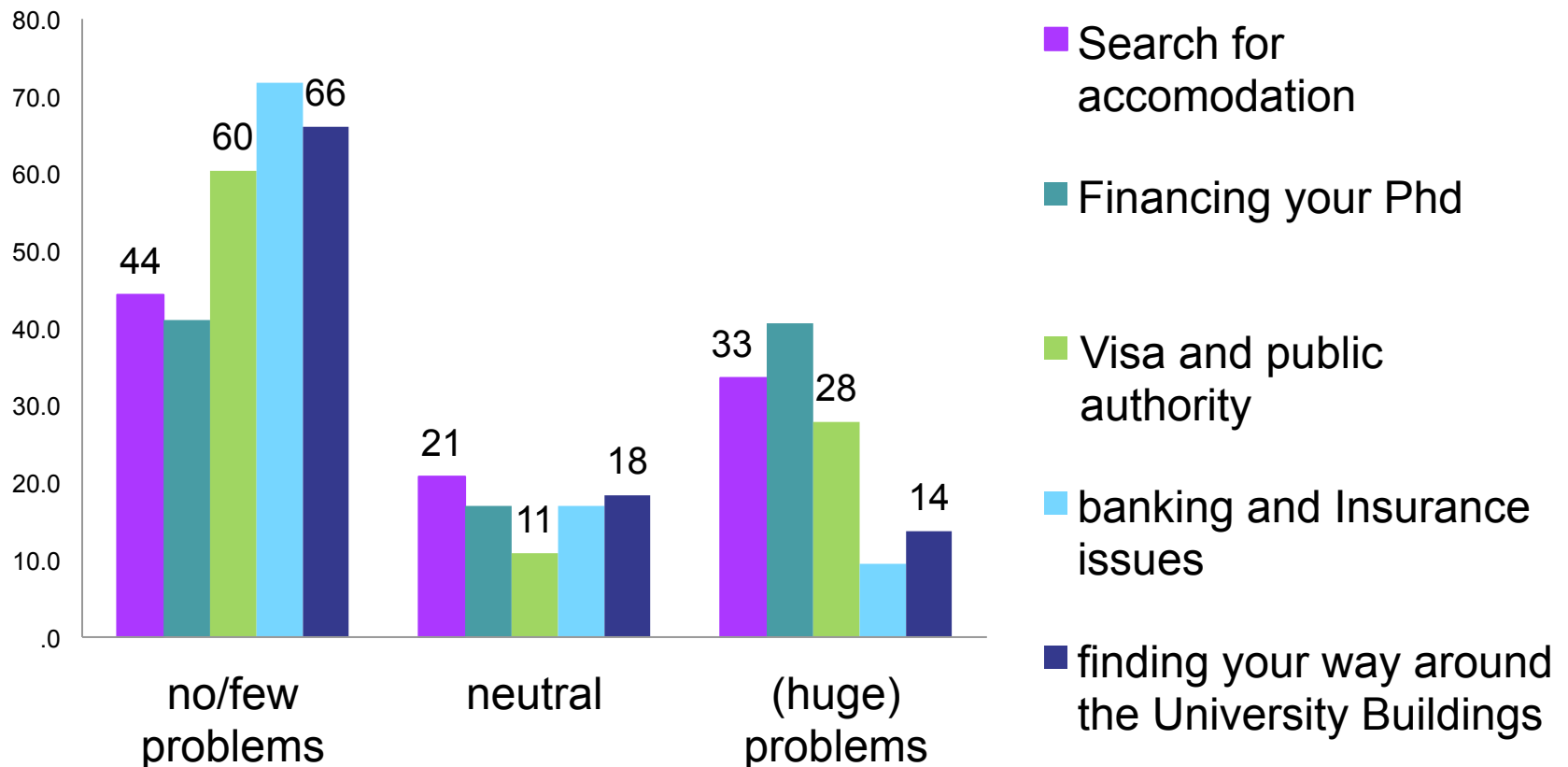


## Bureaucracy

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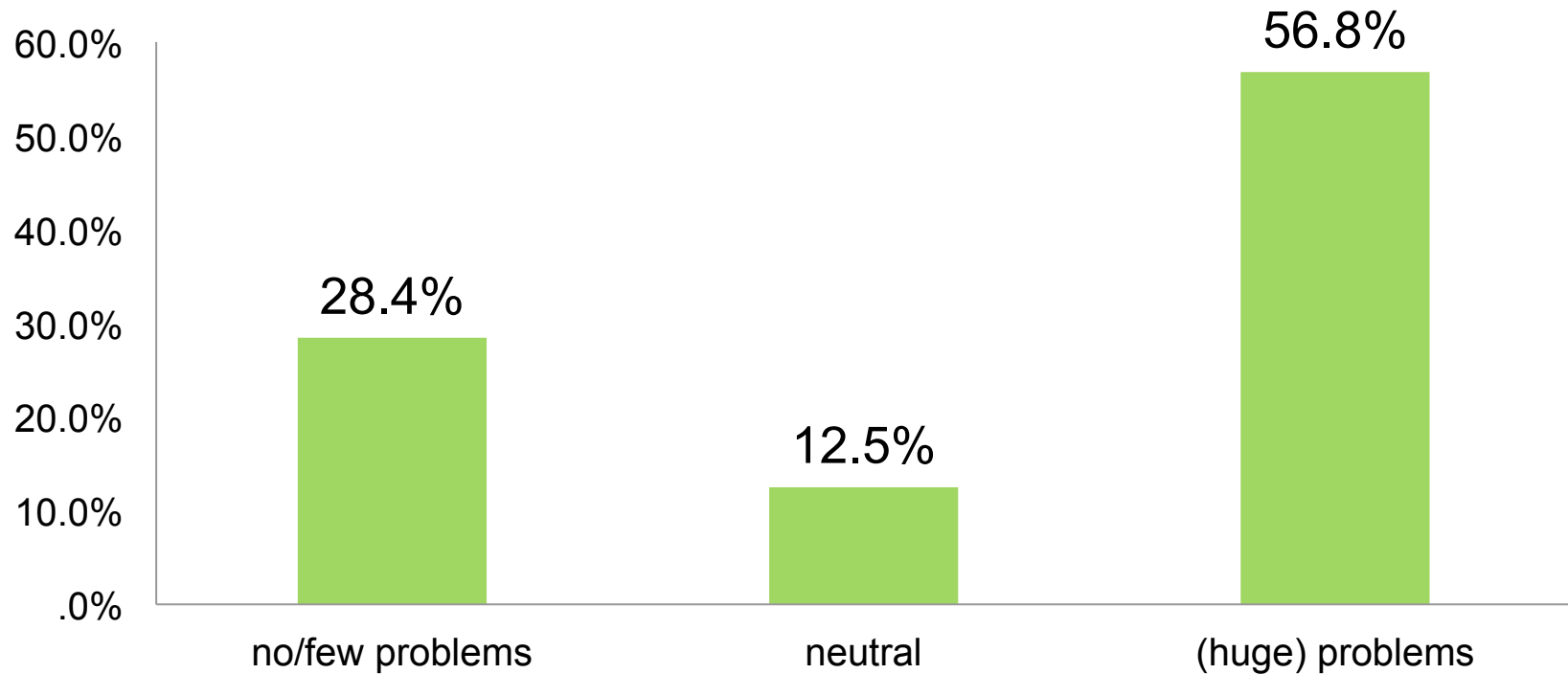


## How challenging were following issues for you?





## How challenging were visa issues for you? third countries

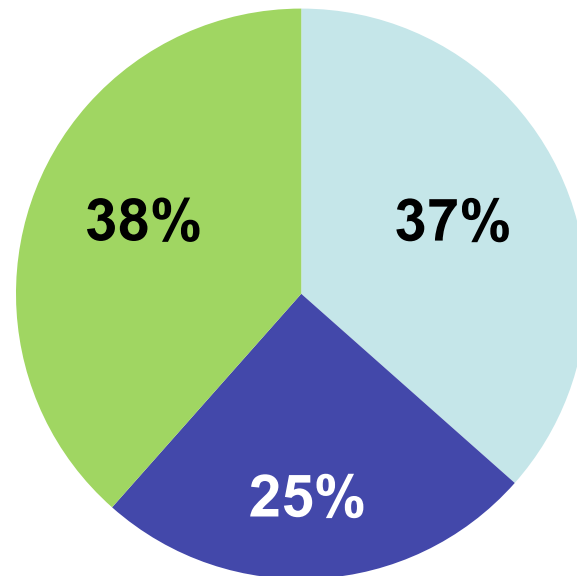




## Missing Social Network

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## Building a new social network Only those who didn't know anyone and weren't at the UoV before



- no / few problems
- neutral
- (huge) problems



## Initiatives at UoV

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- „Welcome Days“
- Handbook for internationals
- More services in area of Visa and residence permits
- International Cafe
- Service for visiting PhD students
- Co-tutelle services

