

## BOLOGNA CONFERENCE

### Development of the Social Dimension – Stocktaking and Future Perspectives of Student Services/Student Affairs in the European Higher Education Area

#### *Draft Programme*

#### Pre-conference activities (Sunday, July 10, 2011)

14:00-18:00 Sightseeing Tour of Berlin (two options - registered participants only)

19:00-21:00 Evening reception for invited international guests - to be confirmed

#### Monday, July 11, 2011

9:00-14:00 Conference Registration

**11:00-12:30 PLENARY - Welcome and Keynotes**

**Session Focus:** Objectives and goals of the conference: what is the role of student affairs and services in the development of the social dimension? What contribution can they make? How can the social infrastructure of higher education in Europe be further developed? How can we balance competitiveness with social cohesion within the EHEA? What are the current challenges for student services in Europe? What are the challenges in a global context?

*Chair: Achim Meyer auf der Heyde, Secretary General, Deutsches Studentenwerk*

*Prof. Dr. Lilie, Vice-President, Deutsches Studentenwerk – to be confirmed*

*Androulla Vassiliou, European Commissioner for Education and Culture –to be confirmed*

*Ullrich Schüller, Bundesministerium für Bildung und Forschung*

*Norberto Tonini, President, European Council for Student Affairs – to be confirmed*

12:30- 14:00 LUNCH

**14:00-15:30 PANEL 1 - Shaping the Social Dimension – Expectations, needs, and requirements for competitive higher education?**

**Session Focus:** What are current developments in higher education and how are they shaping the social dimension? What are the needs and expectations of government, universities and students vis-à-vis student affairs and services? What is needed from an institutional and from a student point of view to further develop the EHEA?

*Chair: Bernd Wächter, Executive Director, Academic Cooperation Association, Brussels*

*Lesley Wilson, Secretary General, European University Association*

*Birger Hendriks, Bologna Representative, Standing Conference of the Ministers of Education and Cultural Affairs of the Länder in the Federal Republic of Germany*

*Bert Vandenkendelaere, Chairman, European Students Union*

*Prof. Rafael Bonete Perales, Chairman, Working Group on the Social Dimension (Madrid)*

15:30- 16:00 COFFEE BREAK

**16:00-17:30            PANEL 2 - Stocktaking of student affairs and services - Analysis of the social and economic situation of students in Europe**

**Session Focus:** How does the social and economic situation of students in Europe look like? What can we learn from current research and data on living conditions of students in Europe and what is the economic, social, financial, and family situation of students in higher education?

*Chair: Rafael Bonete Perales, Chairman, Bologna Working Group "Social Dimension"*

The social and economic situation of students in Europe: current trends from EUROSTUDENT IV data

*Dominic Orr, EUROSTUDENT Project, Hannover*

International Mobility: European Trends in International Perspective

*Peter J. Wells, Director, UNESCO-CEPES, Bukarest*

OECD Global Trends in Student Mobility

*Richard Yelland, Head of Division, Institutional Management in Higher Education, OECD Paris*

Student Support for International Students

*Tim Rodgers, International Education Consultants, London –to be confirmed*

**18:00            Opening Reception**

19:00-21:00    BFUG Working Group "Social Dimension" (WG members only)

20:00- 22:00    Dinner in small groups (please register at reception)

Tuesday, July 12, 2011

**9:00-10:00            CASE STUDIES – Stocktaking of Student Affairs and Services in Europe – Session I**

*Chair: Dr. Dieter Stoll, Executive Director of Studentenwerk Rostock and Chairman of DSW-Committee on International Relations*

**Workshop Focus:** How are student affairs and services organised in different countries across Europe? How are they financed? What services do they deliver? What challenges do they have to face? What are the relevant practices in student affairs and services in one country or region? Country or case studies should lay out existing models, show an analysis of strengths and weaknesses, and point towards possible solutions for the challenges that these systems currently face.

Conference participants choose from parallel concurrent sessions:

Italy	France	Central Europe	Eastern Europe
ANDISU	Jean-Paul Roumegas, Director of International Relations, CNOUS, Paris	N.N.	N.N.

**10:15-11:15 CASE STUDIES – Stocktaking of Student Affairs and Services in Europe – Session II**

Poland	Turkey	Switzerland	Central or Eastern Europe
Prof. Dr. Stefan Trzecieliński, Vice-Rector for Student Affairs, University of Poznan (to be confirmed)	Yasemin Yagci, PhD Cand., International Centre for Higher Education Research, Kassel	François Grandjean, Federal Ministry for Education, Bern	N.N.

**11:30-12:30 CASE STUDIES – Stocktaking of Student Affairs and Services in Europe – Session III**

Norway	Spain	Ireland	Central or Eastern Europe
Per Bjørn Brandsæter	Pablo Gutiérrez, Colegios Mayores, León	Brian Gormley, Chairperson, Confederation of Student Services in Ireland (CSSI), Dublin	N.N.

12:30- 13:30 LUNCH

**13:30-15:30 PANEL 3 - Measuring the Effect and Impact of Student Affairs and Services**

**Focus:** The relevance of student affairs and services for study success is not always evident. This panel presents current research on the contribution of SAS to students' social wellbeing, academic success and educational development.

*Chair: Prof. Dr. Christoph Ehmann, Campus Europae, European University Foundation, Luxembourg*

The Bachelor Generation: Survey of Students' Needs and Expectations and Consequences for Modern Student Services

*Tino Bargel, Studierendensurvey, University of Constance*

Measuring the value and impact of student services

*Dr. Andrew West, Chair, AMOSSHE, United Kingdom*

Australasian Survey of Student Engagement (AUSSE)

*Dr. Hamish Coates, Australian Council for Educational Research, Melbourne, Australia*

15:30- 16:00 COFFEE BREAK

**16:00-18:00 PANEL 4 - The Strategic Role of Student Affairs and Services – Different Models of Supporting Students across the Globe**

**Session Focus:** Different models of supporting students exist across the globe, some being more educational, other being more socially oriented. This session aims to outline the key characteristics of different approaches to the social and economic support of students in higher education.

*Chair: Prof. Dr. Liesel Hermes, Rector, University of Education, Karlsruhe- **to be confirmed***

**EASTERN EUROPE:** Prof. Adam Hamrol, President, Polish Rectors Conference of Academic Schools (Poland) - **to be confirmed**

**WESTERN EUROPE:** Delivering Large-Scale Centralized Services by Professional Agencies: Challenges of an Independent Model (draft title)  
*Francois Bonaccorsi, Director, CNOUS, France - **to be confirmed***

**EAST ASIA:** Building on the Strength of Student Participation: Challenges of the Co-operative Model  
*Prof. Kōkichi Shōji, General Director, National Federation of University Co-operative Associations (NFUCA), Tokyo*

**SOUTHEAST ASIA:** Dr. TAN Teck Koon, National University of Singapore

**NORTH AMERICA:** Shaping Universities by Student Services Departments: Challenges of an Integrated Model within the University Structures (draft title)  
*Robert Shea, Assistant Professor, Memorial University of Newfoundland, Canada*

20:00- 22:00 Boat Tour on the river Spree (for all conference participants)

Wednesday, July 13, 2011

**9:00-10:30 INTERNATIONAL REFLEXIONS – Global Perspectives on Student Affairs and Services in Europe**

**Session Focus:** International panellists reflect on the state-of-the-art, tasks, challenges and future perspectives of student affairs and services in Europe as seen from an international perspective: what is their impression of SAS in Europe? Where are the strengths and weaknesses, particularities, and differences to other models around the world? What are the lessons-learnt of the conference? What input can they provide to the further development of the social dimension of higher education in Europe?

*Chair: Achim Meyer auf der Heyde, Secretary General DSW (Germany)*

Chris Hepperlin, President, Asia-Pacific Student Services Association and Director of Student Support Services, Queensland University of Technology, Brisbane (Australia)  
Prof. Kōkichi Shōji, President, NFUCA (Japan)  
Dennis R. Black, NASPA representative, Vice-President for Student Affairs, University at Buffalo, New York

Prof. OUYANG Kang, President, Huazhong University of Science and Technology, Wuhan (China)

Prof. Dr. Prinya Thaewanarumitkul, Vice-Rector for Student Affairs, Thammasat University, Thailand

Brian Sullivan, Vice President Students Affairs, University of British Columbia (UBC), Vancouver

10:30- 11:00 COFFEE BREAK

## 11:00-12:30 CONFERENCE CONCLUSIONS

**Session Focus:** Representatives of European student affairs and services organisations and networks discuss a conference communiqué on the further development of student services in Europe, setting out guidelines, quality standards and means of support in full respect of the diversity of systems. In particular, panellists are asked to make proposals for the further development of these services as an important pillar of a competitive European higher education area.

International panellists reflect on the state-of-the-art, future perspectives, common tasks and challenges of student affairs and services in Europe, and discuss a conference communiqué on guidelines and quality standards for student affairs, that takes into account the tasks and challenges for these services as an important pillar of a competitive European higher education area.

*Chair: Achim Meyer auf der Heyde, Secretary General DSW (Germany)*

ECStA President – **to be confirmed**

Prof. Adam Hamrol, President, Polish Rectors Conference of Academic Schools (Poland) – **to be confirmed**

François Bonaccorsi, Director, CNOUS (France)

Ligia Deca, Director, Bologna Secretariat (Bukarest)

### Optional Post-Conference Activities

- A. ECStA General Assembly, Wednesday afternoon (members and invited guests only)
- B. Meeting of the BFUG Working Group “Social Dimension”, Monday evening 19-21h
- C. Tour of Studentenwerk Berlin (facilities on the campus of TU Berlin) on Wednesday afternoon (registered participants only) – parallel to ECStA General Assembly
- D. Delegation visit to Studentenwerke in Germany (2 day study tour for registered participants only) – Leipzig and Frankfurt am Main (to be confirmed)

Note: Post-conference activities are limited in number, and entail additional costs. Please consult the practical information section, and make sure that you register for these activities on your application form.