
UNICA Rectors' Seminar 2009
The Role of Evaluation & Ranking of Universities in the Quality Culture
Dubrovnik, Croatia
July 2-4, 2009

PRACTICAL INFORMATION

– Prepared by Vlasta Brunsko, Centre for Advanced Academic Studies (CAAS), Dubrovnik –

We hope you will find the following information helpful in planning your visit to Dubrovnik. The Centre for Advanced Academic Studies of the University of Zagreb in Dubrovnik (CAAS) as the host institution for **UNICA Rectors' Seminar** is looking forward to welcoming you in July.

Arrival to Dubrovnik: After arriving to Dubrovnik Airport you can take a taxi to your respective accommodation (the price is approx. 30 €). The journey takes about 25 minutes. You can also take a bus that leaves the airport after every landing of regular flights and takes you to the City. These buses will be marked on the window shield with the sign Airport – Dubrovnik and the bus fare is 35 kuna (approx. 5 €). If you are staying at **CAAS Dormitory** tell the airport bus driver that you are getting off at **Pile**. When you get off at the Pile stop keep walking for approximately 300 meters, in the same direction as the bus was travelling, until you come to the **Cafeteria Sesame**. In front of Cafeteria Sesame you will see about 20 steps. Take these steps to reach the CAAS building.

If you are staying at **Hotel Lero** you can take the bus from the airport to the Pile stop and from there a local bus No. 4 or 5. The bus tickets can be purchased at any newsstand on Pile. On Pile there is also a taxi stand. In general, taxi can be reached at any place and any time by calling Radio taxi service +385(0)20 970.

The venue: CAAS is located in the very heart of Dubrovnik, less than five-minute walk from the Old City. Everything you need is within walking distance: shops, banks, restaurants, beaches, bus station, taxi stand, etc. The address is: Don Frana Bulica 4.

Hotel Lero is approximately 15 minutes walking distance from CAAS. You can also take a bus as mentioned above. The address is: Iva Vojnovica 14.

IMPORTANT CONTACTS IN DUBROVNIK

Centre for Advanced Academic Studies (CAAS)	Vlasta Brunsko Head of Office Tel. +385 20 326 380, Fax. +385 20 326 390 E-mail: vlasta.brunsko@caas.unizg.hr
CAAS Dormitory	Vlaho Bruer Manager Tel./fax. +385 20 326 320 E-mail: vbruer@caas.unizg.hr
Hotel Lero	Luka Ivandic Sales Manager Tel. +385 20 332 022, Fax. +385 20 332 123 E-mail: hotel-lero@du.htnet.hr



Your accommodation: CAAS Dormitory is situated in the same building where the seminar is taking place. If you want to reserve a room in the dormitory you are kindly asked to contact Mr. Bruer, the manager, directly. If you want to reserve a room in the **Hotel Lero** you are kindly asked to contact Mr. Ivandic, sales manager, directly. **A reservation form for accommodation** is provided by the organizers.

Travel documentation: Passport or some other internationally recognized identification document. Information about visa regime between the Republic of Croatia and other countries available at: www.mfa.hr/MVP.asp?pcpid=1615.

Weather: There are two climate zones in Croatia. A temperate continental climate prevails in the interior, whereas a pleasant Mediterranean climate prevails along the Adriatic coast with sunny days throughout most of the year, dry and hot summers and mild and humid winters. Average July temperature in Dubrovnik varies between 28°C and 32°C. Most indoor places, like CAAS, are air-conditioned. To check the current and five-day forecast for Dubrovnik please visit: <http://weather.yahoo.com/forecast/HRXX0001.html>.

Time Zone: GMT plus one hour in winter and GMT plus two in summer.

Water: Tap water is drinkable throughout Croatia.

Post Offices/Telecommunications/Internet: Post offices are generally opened Mo-Fr from 8:00 to 19:00 and on Saturdays until 13:00. Postage stamps can be purchased in post offices and at newsstands.

Telecard operated public telephones are installed at various central locations in all towns and villages, as well as at international airports, harbors, marinas and similar locations. Public telephones can only be used with phone cards. All public card-phones can be used for national and international calls. Dialing instructions and international codes are posted in all public telephones. Phone cards of 500, 200, 100, 50 and 25 telephone impulses can be purchased in post offices, newsstands, hotels and tourist offices.

There are few mobile phone (GSM network) providers in Croatia. If you don't have roaming service, we advise you to make respective arrangements with your local network provider before departure. Upon arrival to Croatia, one of the Croatian network providers will automatically appear on your display. For telephone charges make sure to check details with your local network provider. The international country code for Croatia is +385 and the area code for Dubrovnik is 020 (when dialling from within Croatia; do not dial the first zero when calling from abroad).

Internet: CAAS has a Computer room located on the first floor, opened Mo-Fr from 08:00 till 19:00. Internet is free of charge. Furthermore, there are several indoor and outdoor Internet cafés throughout Dubrovnik with the possibility of wireless Internet connections for notebook users. One of them is less than 100 meters from CAAS: **Dubrovnik Hotspot**, Branitelja Dubrovnika 7, www.dubrovnik-hotspot.com

Banking hours: Banks are generally opened Mo-Fr from 8:00 to 20:00. On Saturdays banks are open until 12:00. Most common credit cards, such as American Express, Diners, Eurocard/Mastercard and Visa are widely accepted at hotels, restaurants, shops, supermarkets, etc. A list of banks in Dubrovnik can be found at: http://www.dubrovnik-online.com/english/post_bank.php.

Cash Dispensing/Automated Teller Machines (ATMs; *Bankomat* in Croatian) are located all around the town, a list of which can be found on the following website: http://www.dubrovnik-online.com/english/currency_list.php.

Working Hours: Shops and department stores are open Mo-Fr from 8:00 to 20:00, and on Saturdays from 8:00 to 14:00 or 15:00. A smaller number of stores may close between 12:00 and 16:00. Many stores are also open on Sundays, especially during the summer. Public services and companies generally work Mo-Fr from 8:00 to 16:00.

Currency: The currency unit in the Republic of Croatia is the *kuna* (HRK or Kn), which is divided into 100 *lipa*. Coins exist in denominations of 1, 2, 5, 10, 20 and 50 lipa, and 1, 2, 5 and 25 kuna. Banknotes exist in denominations of 5, 10, 20, 50, 100, 200, 500 and 1,000 kuna. Foreign currencies can be exchanged at banks, exchange offices, post offices, travel agencies, hotels, camps, marinas, while checks/cheques can be cashed in at banks. The current exchange rates are approximately: 1 kn = 7,4 € or 5,4 USD. For most current rates you may check the website of the Croatian National Bank <http://www.hnb.hr/tecajn/etecajn.htm> or go to <http://www.oanda.com/>.

Tipping: A tip is not obligatory, but small change is always welcomed. Taxi drivers, porters, hairdressers, etc., will always appreciate a small tip.

Language: The official language in Croatia is Croatian, but many people also speak English, French, German or Italian.

Tax Reimbursements for Foreign Citizens: Tourists making purchases in Croatia (apart from petroleum derivatives) which exceed 500 kuna per receipt may reclaim VAT – Value Added Tax (*PDV* in Croatian). At the point of purchase the sales person will, on your request, provide a form *PDV-P*, which should be filled out and stamped on the spot. Upon leaving Croatia the receipt must be verified by the Croatian Customs Service. A PDV refund in kuna can be obtained within six months, either at the same shop where the goods were purchased (in which case the tax is refunded immediately) or by posting the verified receipt back to the shop, along with the account number to

which the refund should be wired. In that case, the refund will be processed within 15 days of receipt of the claim.

Safety and Medical Care: Croatia is one of the safest countries in the world with a very low crime rate. You may walk freely throughout the city at all times. You are encouraged, however, to take normal precautions to ensure your safety.

Medical assistance is available in hospitals providing 24-hour emergency service. Foreign tourists do not pay for medical services if a Health Care Agreement was signed between Croatia and their respective country of origin. In case of an emergency, you should call 112.

Pharmacies/Drug Stores are opened from 8:00 until 20:00. Names, addresses and telephone numbers of pharmacies that remain open until late at night on public holidays and on Sundays, are listed in daily papers. Their contact information can also be found on the following website:

http://www.tzdubrovnik.hr/english/about_dubrovnik.php?box=3&tema_id=47&ind=1

Electrical System: The electrical system in Croatia is based on 220V, frequency 50Hz and requires two-pronged wall plugs. Visitors from other countries may need to bring a voltage adapter and/or a plug adapter for their electronic devices. Please check your current adapters to see if they will accept up to 220V.

Taxi Service in Dubrovnik:

Central Dispatcher:	Tel. (+385) 20 970
Taxi station <i>Pile</i> : Brsalje	Tel. (+385) 20 424 343

USEFUL WEB SITES

Croatia

Croatian Homepage	http://www.hr
Croatian National Tourist Board	http://www.croatia.hr
Dalmatia Travel Guide	http://dalmacija.net/site/home/

Dubrovnik

Dubrovnik Tourist Board	http://www.tzdubrovnik.hr
Dubrovnik Online	http://www.dubrovnik-online.com
The Best in Dubrovnik	http://www.bestindubrovnik.com
Dubrovnik Museums	http://www.mdc.hr/dubrovnik

Croatia Airlines

Croatia Airlines	http://www.croatiaairlines.hr Zagreb Office: (+385) 1 6164 582 Dubrovnik Airport Office: (+385) 20 772 232
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City Bus transportation

Libertas	http://www.libertasdubrovnik.hr Central Bus Station: (+385) 20 060 30 50 70
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Travel Agencies

Adriatic Luxury Services	http://www.als.hr
Atlas	http://www.atlas-croatia.com
Elite	http://www.elite.hr
Generaltourist	http://www.generaltourist.com
Gulliver Travel	http://www.gulliver.hr

BACKGROUND INFORMATION

Croatia extends from the furthest eastern edges of the Alps in the northwest to the Pannonian lowlands and the banks of the Danube in the east; its central region is covered by the Dinaric mountain range, and its southern parts extend to the coast of the Adriatic Sea. The mainland covers 56,542 km², and the surface of the territorial sea is 31,067 km². The coastline of Croatia is 5,835 km long in total of which 4,058 km belongs to islands, solitary rocks and reefs. Hence, Croatia is often also referred to as “the country of thousand islands.” For detailed travel information (maps, etc.) and other general information about the Republic of Croatia (e.g. Croatia’s traditional cuisine and wine), including a number of photos, please visit the following website: <http://www.croatia.hr>.

The city of **Dubrovnik** is situated in Southern Dalmatia, the most beautiful part of the Adriatic coast. Rich vegetation, beautiful lakes, rare islands, white pebble beaches and the crystal clean sea, all make this region an unforgettable experience for every visitor. Tourism as a tradition dates back to over one hundred years ago, with the Hotel Imperial being one of the oldest hotels in Dubrovnik. Dubrovnik is now the administrative seat of Dubrovnik-Neretva County and while travelling through this region visitors must take time to explore the harmony between man and nature that is part of everyday life here. Dubrovnik region consists of numerous small "jewels" that are worth visiting, small authentic villages, untouched islands and, of course, the Old Town of Dubrovnik, the crown jewel of them all.

Short history of Dubrovnik

Dubrovnik was founded in the first half of the 7th century by a group of refugees from Epidaurum (today's Cavtat). They established their settlement at the island and named it Laus. Opposite of that location, at the foot of Srđ Mountain, Slavs developed their own settlement under the name of Dubrovnik (named by “Dub” - type of wood). The settlements were separated by a channel which was filled in the 12th century, the present *Placa* or *Stradun*, and since then the two settlements have been united. At that time the city walls started to be built as a protection from different enemies (Arabs, Venetians, Macedonians, Serbs, etc.) all of whom wanted to conquer Dubrovnik.

From its establishment the town was under the protection of the Byzantine Empire that helped Dubrovnik in the wars against Saracens (886-887 AD), Bulgaro-Macedonians (988), and Serbs (1184). After the Crusades, Dubrovnik came under the sovereignty of Venice (1205-1358), and by the Peace Treaty of Zadar in 1358 it became part of the Hungarian-Croatian Kingdom. Having been granted complete self-government, bound to pay only a tribute to the king and providing assistance with its fleet, Dubrovnik started its life as a free state that reached its peak during the 15th and 16th centuries. In 1526 Dubrovnik acknowledged the supremacy of the Turkish Sultan (annual tribute was paid to the Sultan). A crisis of Mediterranean shipping, and especially a catastrophic earthquake on the 6th of April 1667 that killed over 5 000 citizens, including the Rector, leveling most of the public buildings, ruined the well-being of the Republic.

With great effort the Republic recovered to a certain degree, but still remained a shadow of the former Republic. In 1806 Dubrovnik surrendered to French forces, as that was the only way to cut a month's long siege by the Russian-Montenegrin fleets (during which 3,000 cannon balls fell on the city). The French lifted the Russian-Montenegrin fleets and saved Dubrovnik for the time being. The French army, led by Napoleon, entered Dubrovnik in 1806. In 1808 Marshal Marmont abolished the Dubrovnik Republic.

In 1809 Dubrovnik became part of the Illyrian Provinces. In 1815, by the resolution of the Vienna Congress, Dubrovnik was annexed by Austria (later Austria-Hungary), and remained annexed until 1918 when it became part of the Kingdom of Serbs, Croats, and Slovenes. At the very beginning of World War II, Dubrovnik was first part of the Independent State of Croatia. From April 1941 until September 1943 Dubrovnik was occupied by Italian army followed by German forces. In October 1944 Partisans liberated Dubrovnik from the Germans. In 1945 Dubrovnik became part of the Federative People's Republic of Yugoslavia, which changed its name to the Socialist Federal Republic

of Yugoslavia (SFRY) in 1963, consisting of six republics. Dubrovnik was part of the Socialist Republic of Croatia.

In 1990 SFRY dissolved resulting in the independence of its previous constituent republics, including the Republic of Croatia. On October 1, 1991 Dubrovnik was brutally attacked by the former Yugoslav National Army, aided by paramilitary forces. The military assault lasted for seven months, and in May 1992 the Croatian Army liberated Dubrovnik and its surroundings, but the danger of renewed and sudden attacks lasted for another three years. Today, Dubrovnik is a free and safe town, globally known, and the most popular tourist destination in Croatia.

Places of interest

The particularity and uniqueness of Dubrovnik is its permanent live connection to its rich past and its cultural heritage, while it keeps vibrantly in pace with contemporary life, echoing its spiritual identity and its presence in the European cultural environment. Since 1979 the Old City is on the UNESCO World Heritage List.

The most recognizable feature which defines the history of Dubrovnik and gives it its character are its intact *city walls* which run uninterrupted for 1940 meters encircling the city. This complex structure, one of the most beautiful and strongest fort systems in Europe, is the main attraction for the city's visitors. Five fortresses, *St. Lawrence* and *Revelin* together with another three incorporated in the city walls, *Minčeta Tower*, *Fort Bokar* and *St. John's Fortress* provide its visitors with unforgettable views of the city. Weddings are held in the small *St. Lawrence's chapel* or on *Minčeta Tower*. Performances and concerts are organized on *Fort Revelin*, *St. Lawrence* and *St. John's fortresses* during the Summer Festival.

The State Archives in the Sponza Palace, which contains documents from the 12th century on, attracts those who would like to know more about the political, economical and cultural relations between the Dubrovnik Republic and other European countries in the past.

The *Franciscan monastery* with the museum that contains the *Old Pharmacy's inventory* dates back to 1317 and is a curiosity to its visitors. The *Dominican monastery*, which contains a collection of the Dubrovnik School of Art from the 15th and 16th centuries, the *Treasure of the Cathedral* with the reliquary and the *Rector's Palace* are major attractions as well.

There are five museums in Dubrovnik today. The *Archaeological* and the *Modern History Museum* still do not have permanent premises in which to display their collections. The *Ethnographic Museum* is situated in the former granary at *Rupe (Hole)* location. The *Cultural-Historical Museum* is situated in the *Rector's Palace*. The collection of the *Maritime Museum* found its place in the *St. John's Fortress*.