

PRACTICAL INFORMATION

Current situation as of Wednesday 13 April

Getting to and from the Brussels International Airport

Trains between the Brussels International Airport and the Brussels city centre have not yet resumed operations.

If you wish to travel by train, we advise you to take the train to Zaventem village station and then the 'De Lijn' free shuttle bus to the airport. The 'De Lijn' buses depart from their usual stops on the Karel Quitmann square. Consult the [routeplanner](#) for more information.

DE LIJN

All bus services operated by De Lijn run according to the normal schedule. **The De Lijn bus service from Zaventem village station to the airport is free of charge.** The bus station is located on level 0 - one floor down from the arrivals hall.

Bus company De Lijn operates express bus services to railway station Brussels North - GARE DU NORD (line 471), NATO (line 471) and the Brussels metro station RODEBEEK (line 659). Other De Lijn services include services to Mechelen, Leuven and Vilvoorde.

More info <http://m.delijn.be>

MIVB/STIB

Bus services 12 and 21 that connect the European Quarter in Brussels to Brussels Airport are operational again.

More info <http://www.stib-mivb.be/>

ANTWERP AIRPORT EXPRESS

Antwerp Express bus service between Antwerp and Brussels Airport is operational again. More info <http://www.airportexpress.be/>

TAXI

Taxis are available in the taxi pick-up area in front of the arrivals hall.

The taxi fare from the airport to the city centre of Brussels is normally around € 45. Licensed taxis can be recognized by the blue and yellow emblem. Travellers are advised to avoid unlicensed taxis!

More info:

- <https://www.brusselsairport2203.be/>
- http://www.brusselsairport.be/en/passngr/to_from_brussels_airport/taxi/

Info for arriving passengers

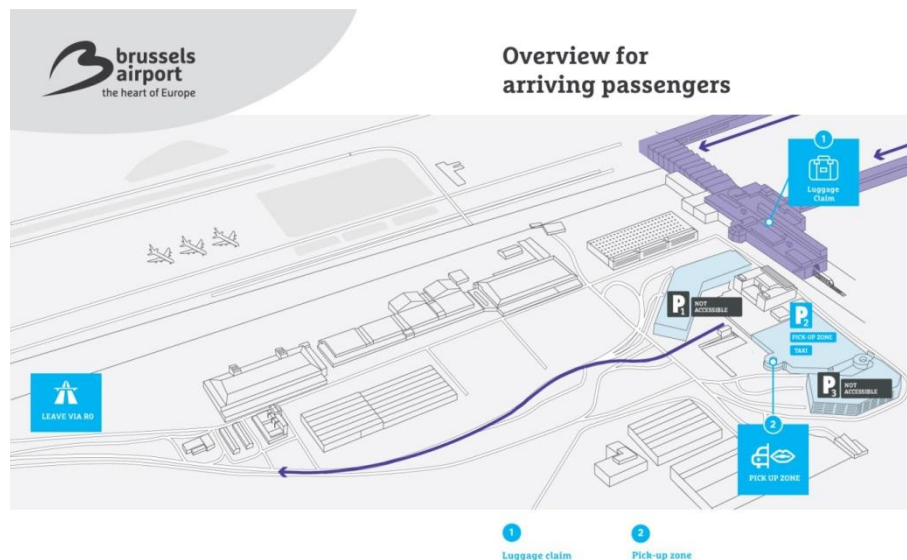
Where is the arrivals hall?

If you are coming from a **Schengen destination**, **nothing changes in the usual route**. You come from gates A, you follow the exit indication and the luggage reclaim, and go out via the arrivals hall.

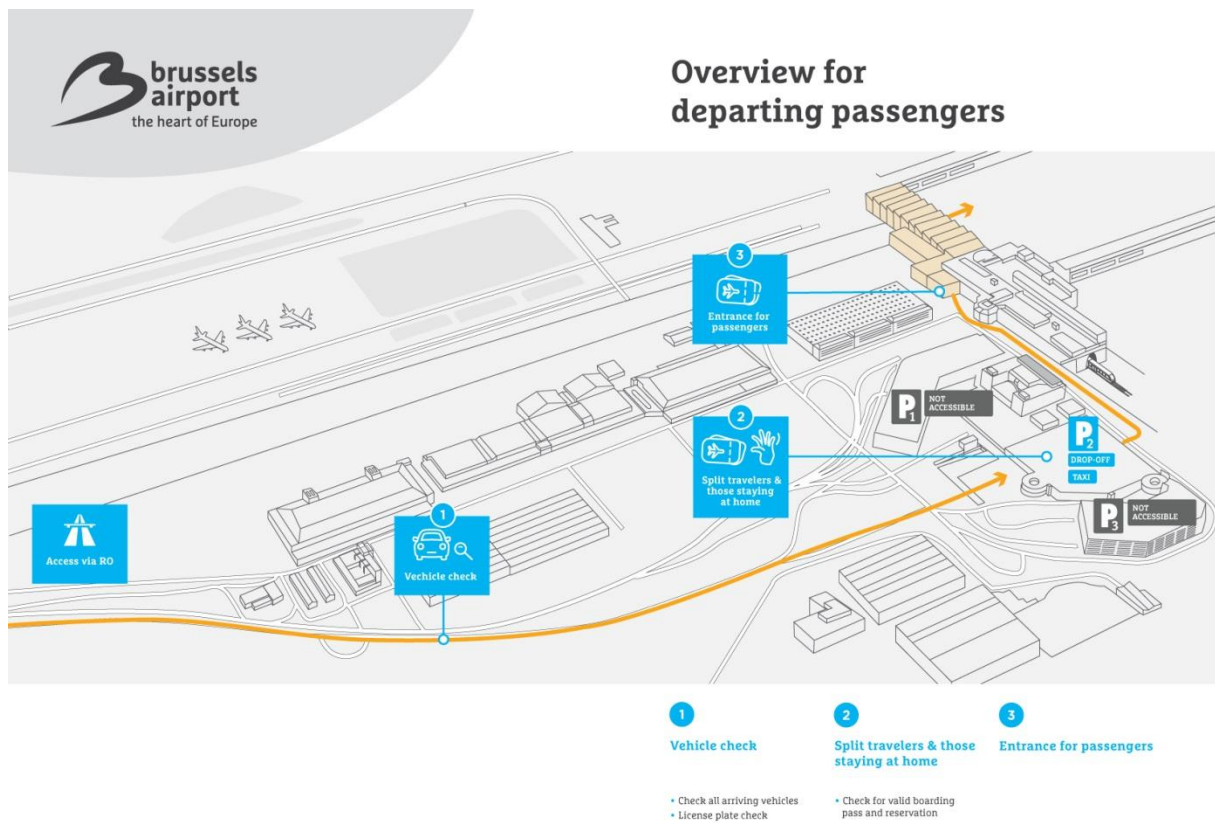
If you are coming from a **non-Schengen destination**, you will arrive in **Pier B**. Follow the usual way out: after the border control you will arrive in the reclaim area and go out via the arrivals hall. Everything is clearly indicated.

In the arrivals hall

There is a 10 min free pick-up zone in car park P2. Taxis are available in the taxi pick-up area in front of the arrivals hall. Only passengers are allowed in the arrivals hall.



Info for departing passengers



Where is the temporary departure hall located?

The access to the temporary departure hall is located at the bus station level (level 0).

Extra security measures to ensure your safety

On top of the usual security rules, additional controls will take place. First, there is a car and passenger screening on the access road to the airport. In the temporary departure hall an additional police control and ID and boarding pass control will take place.

Once you've checked in, you'll ascend via stairs to the airport building in which you'll pass through the usual access and security controls.

At the airport

The route to the gates remains unchanged. You will pass the normal access and security screening and continue on to gates A or T.

- Schengen flights leave from gates A
- Non-Schengen flights leave from gates T (+ border control)

Good to know

- There will be **no catering or shopping services operating** in the temporary departures hall.
- Trolleys are available to transport your luggage from the car park to the check-in desks in the temporary departures hall.
- There is an elevator to reach the Connector, but it is **strictly reserved** for elderly people, families with buggies and passengers with reduced mobility.
- It is currently not possible for unaccompanied minors to travel from Brussels Airport except on Brussels Airlines flights.

Passengers with reduced mobility

Passengers with reduced mobility can travel via the temporary departure hall. Axxicom Airport Caddy takes care of their assistance.

Info on how to get to Brussels from Liege, Ostend, Antwerp, Amsterdam (for redirected flights)



N.B. Starting from Saturday 9 April, all the intercontinental and European flights of Brussels Airlines will land at and depart from Brussels International Airport.

More information for Brussels Airlines passengers: <https://www.brusselsairlines.com/en-be/misc/AlertMessageDetail.aspx>

LIEGE AIRPORT

Website of the airport: <http://www.liegeairport.com/home>

Due to the closure of Brussels Airport since Tuesday 22 March, Liege Airport has been handling a significant number of flights from **SN Brussels Airlines, Thomas Cook, Iberia, British Airways and Alitalia**.

Passengers are advised to arrive at the airport **2.5 hours** before their flight departure time. Flight timetables are regularly updated and accessible via www.liegeairport.com/en/flying-infos.

Liege Airport has set up a **special shuttle service** between the airport and the **SNCB Liege-Guillemins station (main railway station of Liege)** to assist passenger transfers. The shuttle operates between 7am and 9pm, and supplements the Line 57 TEC bus service: timetables are available [under this link](#).

If you land in Liege, you can reach Brussels by taking the shuttle bus from Liege Airport to the SNCB Liege-Guillemins Railway Station and from there a direct train to Brussels. Trains to Brussels leave every 15-20 minutes; the train journey from Liege to Brussels takes about 1 hour.

Trains can be bought online on: <http://www.belgianrail.be/en>

CHARLEROI AIRPORT

Website of the Charleroi Airport: <http://www.charleroi-airport.com/en/brussels-south-charleroi-airport/index.html>

Due to special security measures, Brussels South Charleroi Airport advises you to take all necessary steps in order to be at the airport at least 4 hours prior to your departure.

By shuttle:

The Brussels City Shuttle is the easiest way to travel from the Charleroi Airport from Brussels. The bus times are scheduled to fit in with the flight times and they start running at 3.30am. The bus leaves every 30 minutes. Click for [TIMES AND BOOKING](#)

For 1 journey (single ticket): max. **€14** (the fare may be lower if the ticket is booked in advance)

Return ticket: **€28**

By bus & train: When you leave Brussels South Charleroi Airport, you can buy a single or return ticket (same-day return) to "any Belgian station" from one of the two ticket machines available. This ticket includes the TEC bus journey (Bus line A from the airport to Charleroi-South station) and the train journey (from that station to any Belgian station of your choice). Both ticket machines are outside the Terminal near Door 2. You can pay using cash or credit/debit card.

Combined fare – bus & train ticket: **€14.40**

By taxi: The taxis are available at the exit from the terminal. The fare from the airport to Brussels city centre is approx. **€85.00**.

ANTWERP AIRPORT

Website of the Antwerp Airport: http://www.antwerp-airport.be/contentpage_en.php

The railway station Antwerpen - Berchem is located near the Antwerp Airport and provides national train connections. Buses 51, 52 or 53 bring you from the Antwerp Airport to Antwerpen - Berchem railway station in 10 minutes.

Trains from Antwerpen - Berchem Station to Brussels leave every 15-20 minutes and can be bought online on: <http://www.belgianrail.be/en>

OSTEND AIRPORT

Ostend-Bruges airport website <http://www.ost.aero/en>

Following the events in Brussels airport only the airline Jetairfly moved some of its flights to regional airport of Ostend. All passengers are requested to arrive at the airport at least 2 hours before departure.

If you land in Ostend, you can take a **bus** nr. 6 to the Ostend Railway Station (journey: +/- 15 minutes). A bus to/from the airport leaves every 10 minutes. The bus stops are just in front of the passenger building.

Trains from Ostend Railway Station to Brussels leave every 40 minutes and can be bought online on: <http://www.belgianrail.be/en>. The journey from Ostend to Brussels takes approx. 1 hour 40 minutes.

AMSTERDAM (SCHIPHOL AIRPORT), NETHERLANDS

There are **direct trains from Schiphol Airport Train Station to Brussels** (Brussels South - Bruxelles Midi Station) operated by THALYS. The train journey from the Schiphol Airport to Brussels takes about 2 hours. Tickets can be bought online at: <https://www.b-europe.com/Travel>

Additional information:

<http://www.schiphol.nl/Travellers/ToFromSchiphol/PublicTransport/TrainConnectionsInternational.htm>



Info on changes in public transportation in Brussels (STIB/MIVB)

Current situation as of **Wednesday 13 April 2016**

The operations of the STIB-MIVB network remain limited.

All metro stations are open (except Maelbeek).

The metro is operated **from 6 AM until 10 PM** (last departure at **9.30 PM**). "Pre-metro" (tram) is operated the whole day.

All bus lines are operated.

The **access to the stations is limited** to the main entrances. Only **1 or 2 access** per station is available. [Consult the map with entrances.](#)

More information on the STIB/MIVB website <http://www.stib-mivb.be/index.htm?!=en>

Info on increased security measures at railway stations

Current situation as of **Wednesday 6 April 2016**

Railway stations with limited access:

At BRUXELLES-MIDI (BRUSSELS SOUTH STATION), access to the station is only possible via place Horta and Avenue Fonsny.

At BRUXELLES-CENTRAL (BRUSSELS CENTRAL STATION), access to the station is only possible via Carrefour de l'Europe and Putterij.

At BRUXELLES-NORD (BRUSSELS NORTH STATION), access to the station is only possible via Boulevard Simon Bolivar, Rogier and Aarschotstraat.

At BRUSSELS-LUXEMBOURG, access to the station is only possible via rue de Trèves.
At ANTWERPEN-CENTRAAL (ANTWERP CENTRAL STATION), access to the station is only possible via Pelikaanstraat and De Keyserlei.

Closed stations:

Station BRUSSEL-NATIONAAL-LUCHTHAVEN (BRUSSELS AIRPORT RAILWAY STATION) remains closed to travellers. The local train stations DELTA, MERODE and BRUSSELS-WEST STATION are open from 07:00 am until 07:00 pm.

For more information, visit the website http://www.belgianrail.be/jp/sncb-nmbs-routeplanner/help.exe/en?tpl=him_map

Brussels South/Bruxelles Midi: check-in 60 minutes before departure for Eurostar trains!

Security has been increased in all Eurostar stations. Security and immigration checks are therefore taking longer than usual and Eurostar passengers are advised to check in **60 minutes** before departure at all stations.

Brussels South/Bruxelles Midi: luggage control at the platform of Thalys trains!

Thalys passengers are invited, especially if they have luggage, to arrive at the platform around 20 minutes before departure in order to pass through the gates and have their luggage scanned without a rush. In case of identity controls by the national authorities, passengers are kindly requested to present a valid ID.