

Content strategy: Workflow, governance and effectiveness

Results of a mapping exercise

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UNICA PR & Communication Workshop, U. of Lausanne, 17-19 May 2017

Let's start with thanks!



Quick overview



22 responses
15 universities

Comenius U. Of Bratislava

U. Of Lausanne

Higher School of Economics Moscow

Sapienza U. of Rome

Humboldt-U. zu Berlin

Tallinn U. of Technology

Université libre de Bruxelles

U. of Belgrade

U. of Bucharest

U. of Luxembourg

U. of Cyprus

U. of Ljubljana

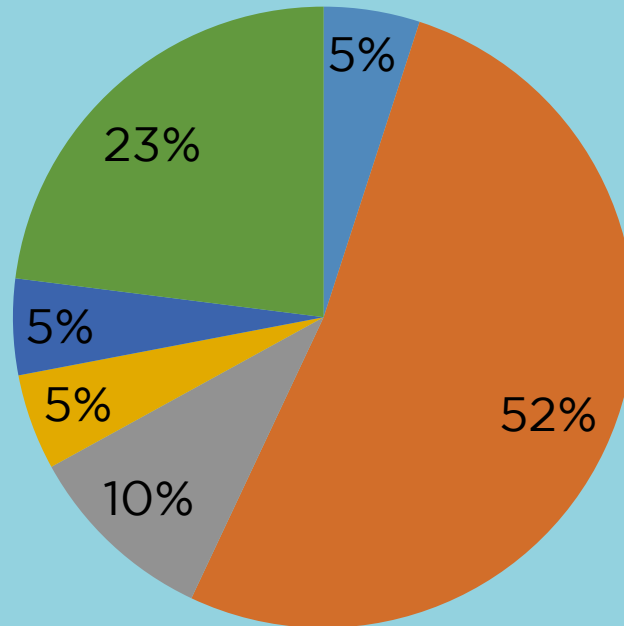
Vrije Universiteit Brussel

U. of Zagreb

Vilnius University

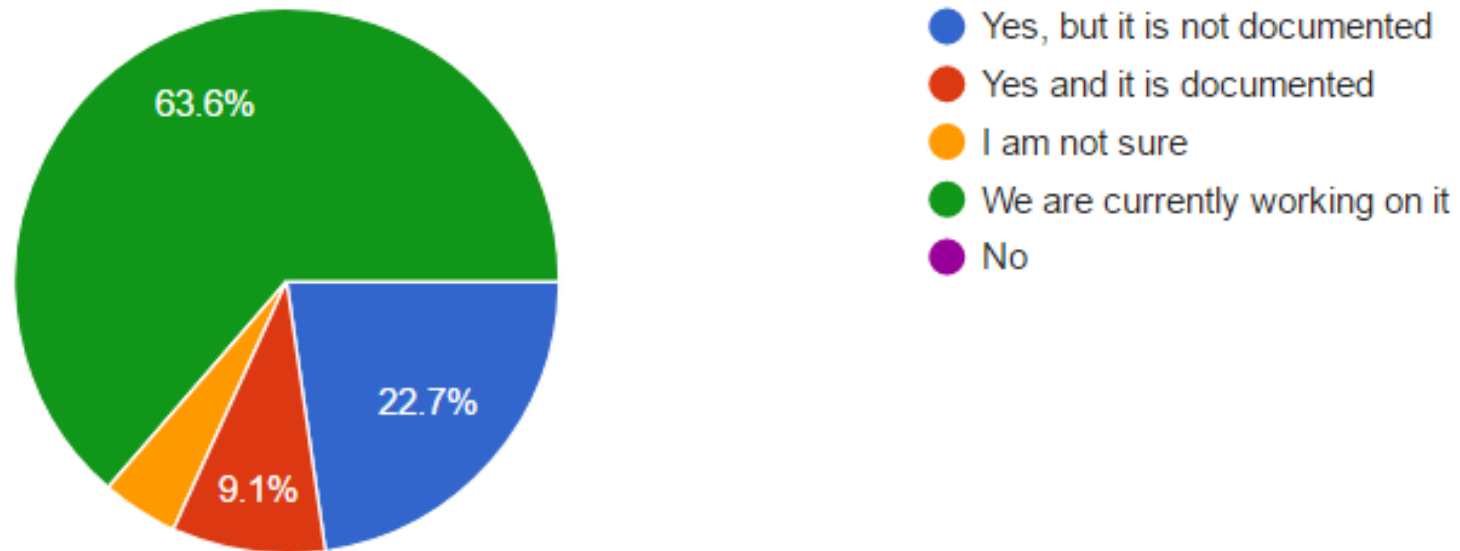
1. Name of the unit/department you work for

Departments/units

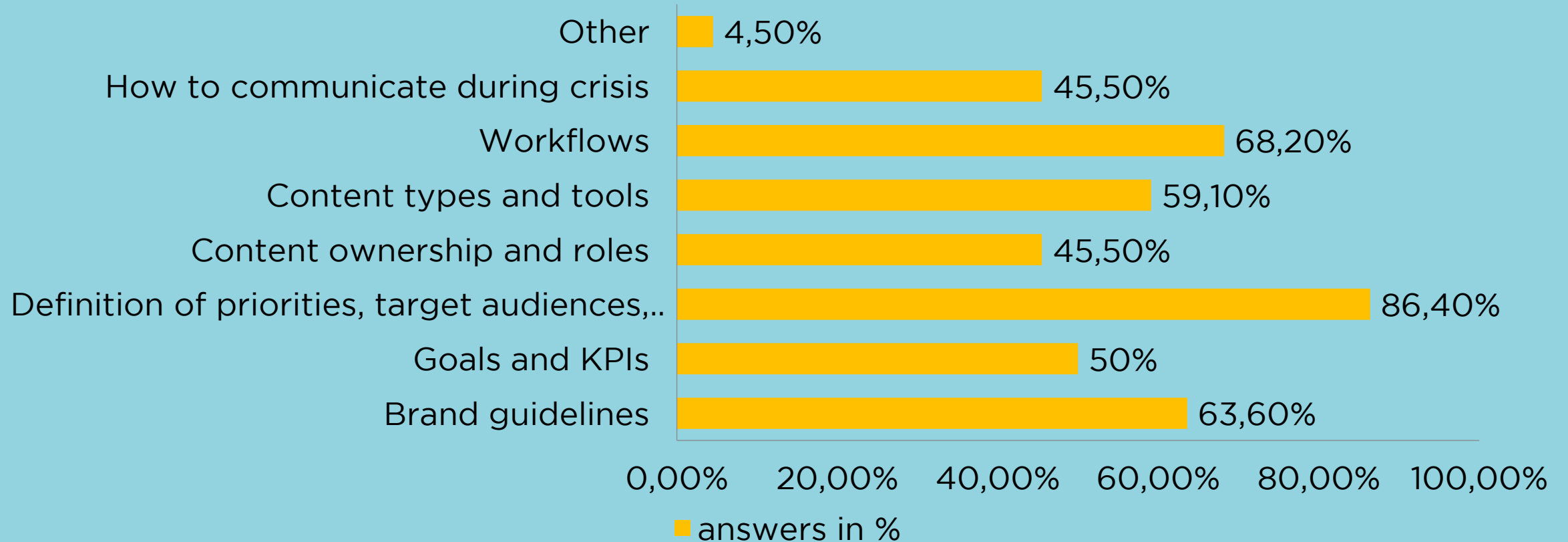


- Rector's Office
- PR & Comms Office (central)
- Media relations
- Central ICT Office
- International Recruitment & Admissions
- Faculty office

2. Does your unit/department have a defined content strategy (planning for the creation, delivery, and governance of content)?



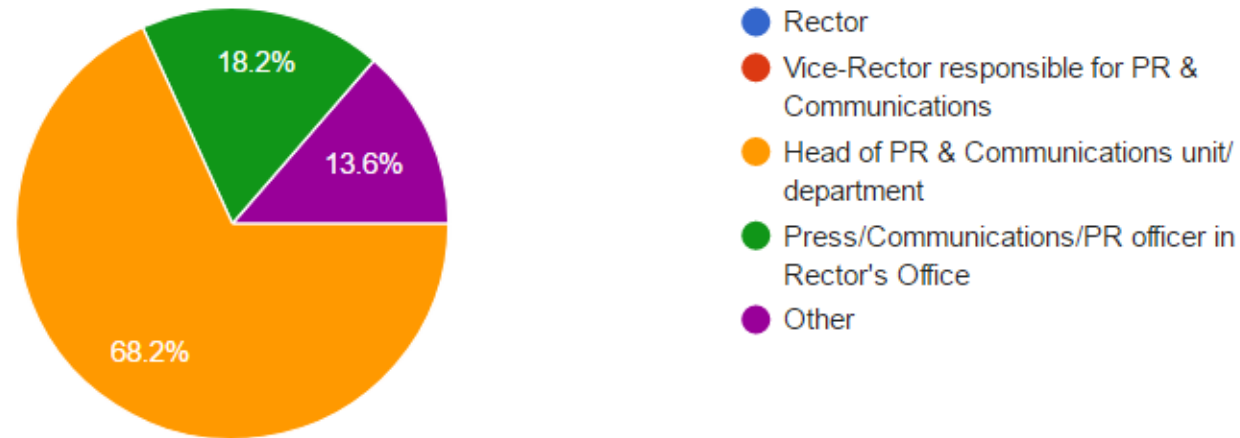
3. What does your content strategy include?



4. Who has authority over the following type of content (makes decisions on new content projects and sets the direction of the content strategy)

a. University social media channels

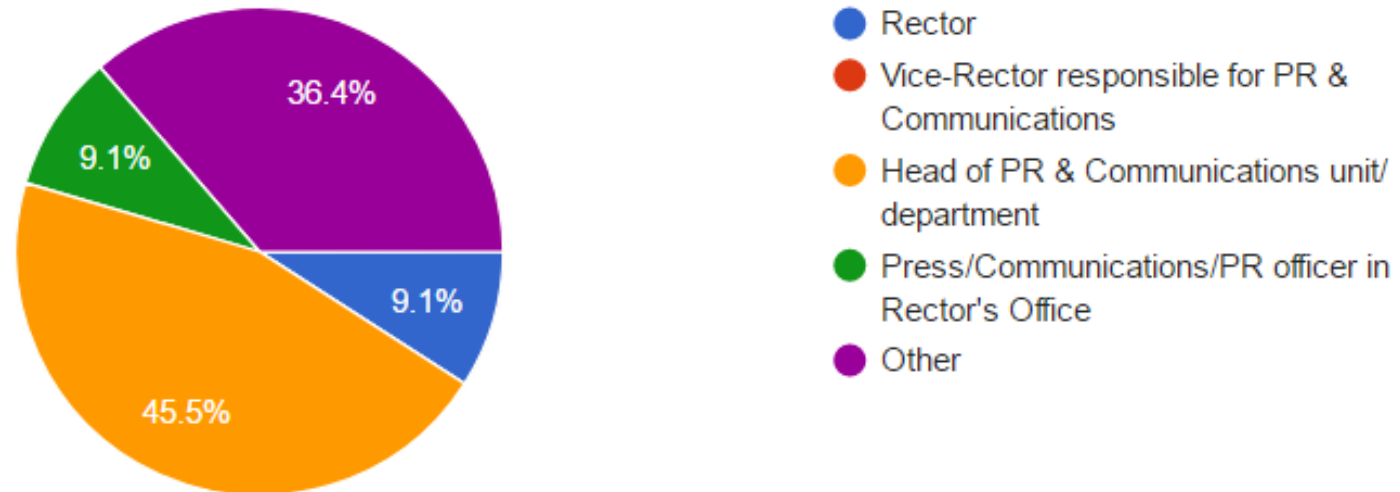
22 responses



5. Governance (b)

b. University website

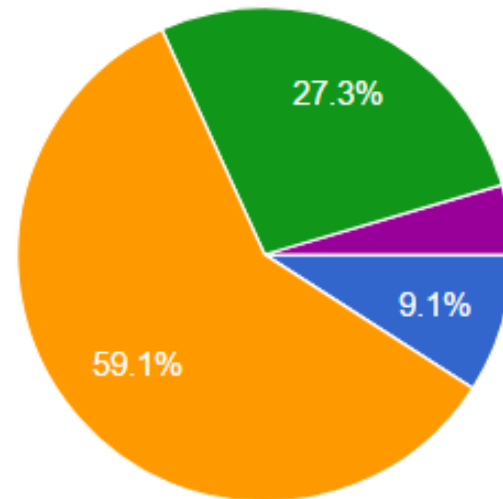
22 responses



5. Governance (c)

c. Press releases

22 responses

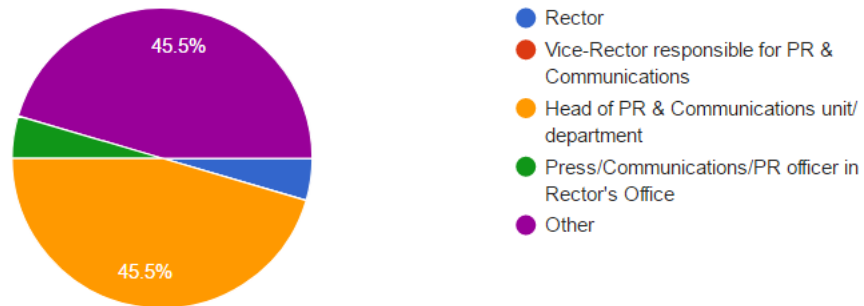


- Rector
- Vice-Rector responsible for PR & Communications
- Head of PR & Communications unit/department
- Press/Communications/PR officer in Rector's Office
- Other

5. Governance (d)

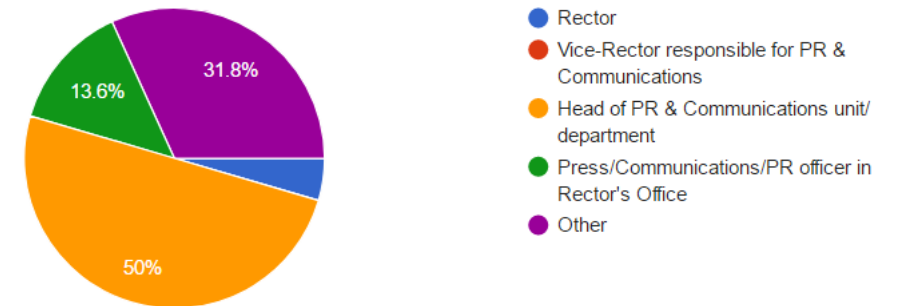
d. Emails to students

22 responses



d. Emails to university staff

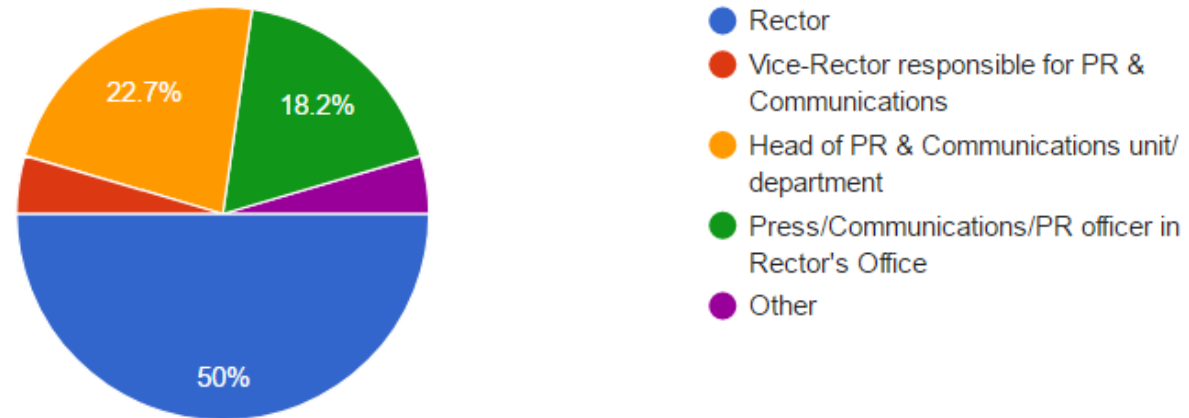
22 responses



5. Governance (e)

e. Crisis communications/press statements

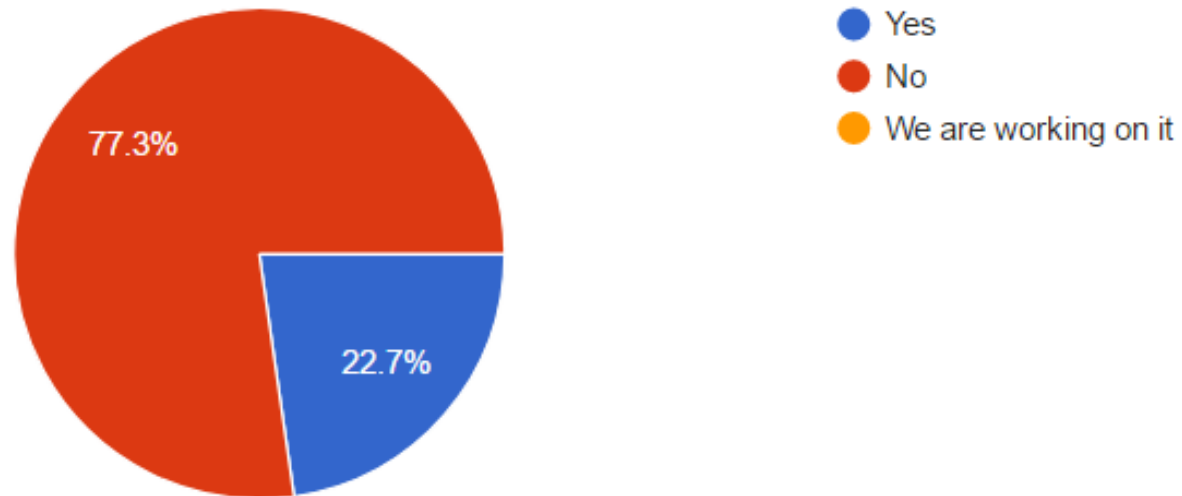
22 responses



5. Outsourcing for content development

5. Do you use outsourcing for content development?

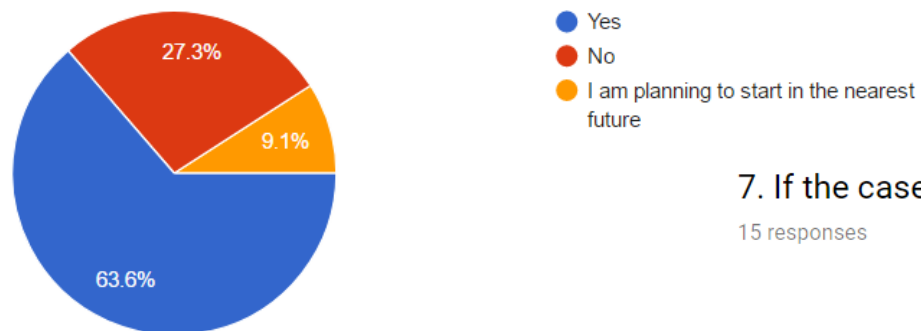
22 responses



6. Use of Google Analytics

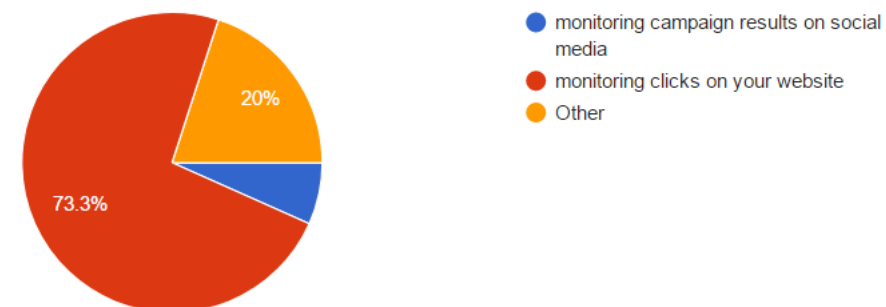
6. Have you already used Google Analytics?

22 responses

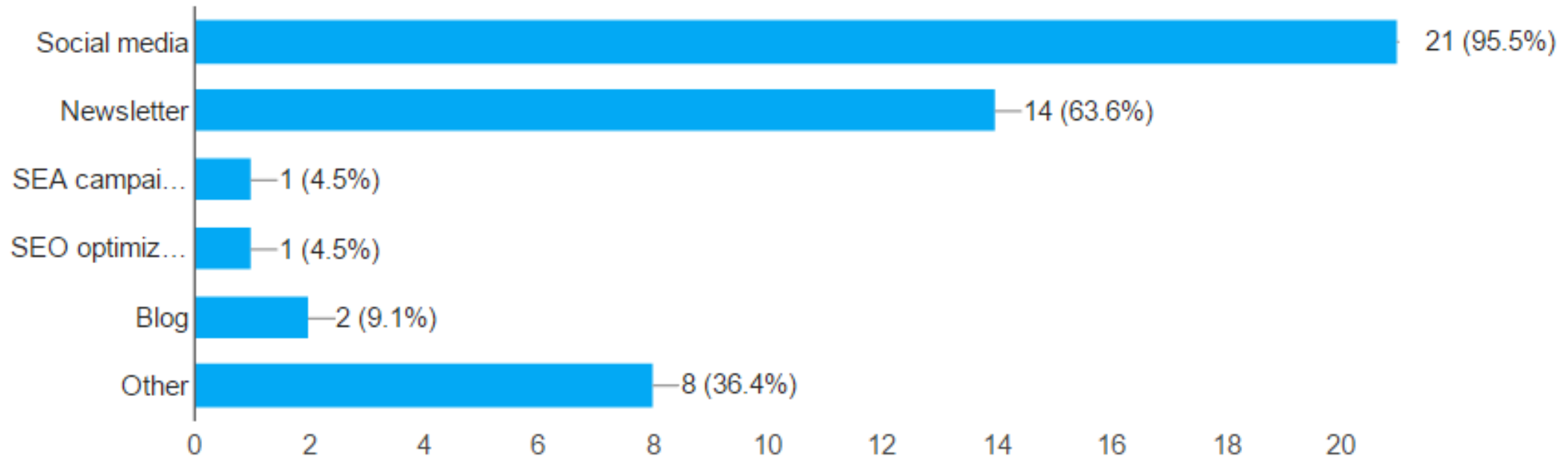


7. If the case, in what context?

15 responses

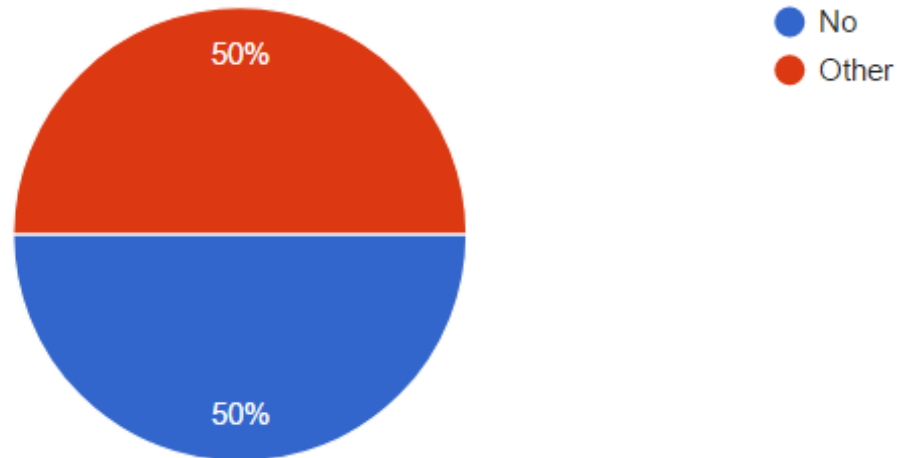


Which channels do you use most frequently to promote your content?

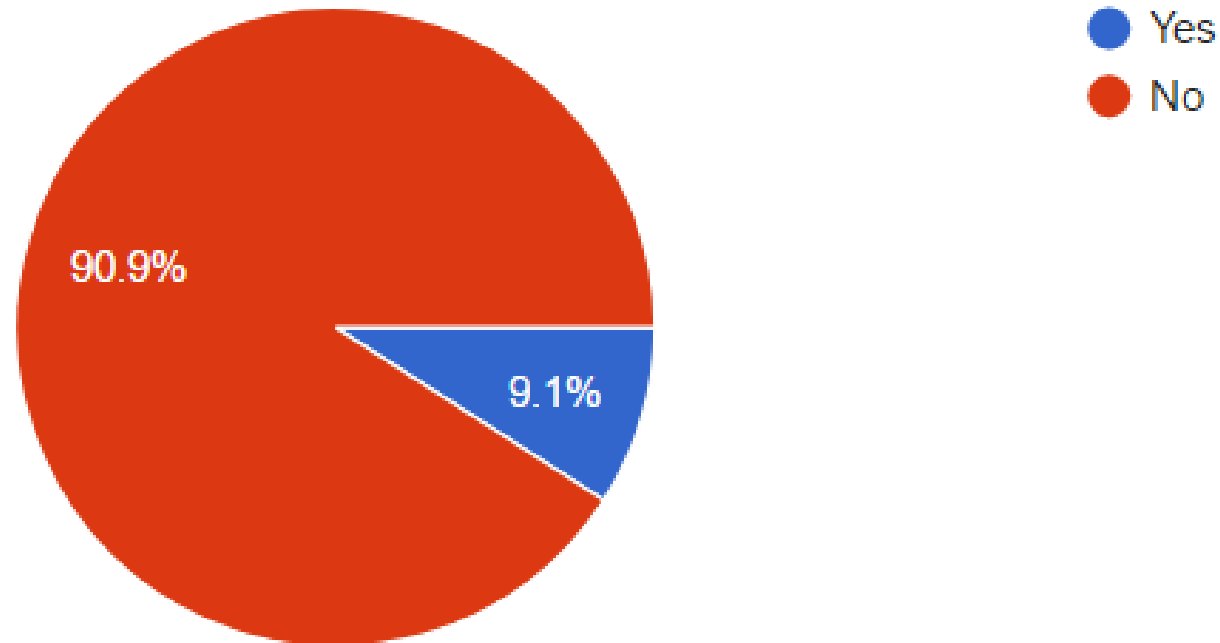


9. Have you used another tool than Google Analytics to measure your campaign results?

22 responses



10. Have you already attended a Google Analytics workshop?



**Questions?
Comments?
Thoughts?**



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