

Organising doctoral education: how to enhance quality of experience and output within an Institution.

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What defines quality of experience for the candidate, the supervisors and the institution

- The candidate
 - Supervisor support
 - Peer support
 - Institutional recognition – at Faculty/Dept/Institution level
 - Gets a research degree without too much difficulty
 - Leads to a job

What defines quality of experience for the candidate, the supervisors and the institution

- The supervisors
 - Stimulating candidates
 - Getting the Research done
 - Diligent candidates
 - Papers published
 - Conference attendance

What defines quality of experience for the candidate, the supervisors and the institution

- The institution
 - Reputation building
 - Papers – citations and impact
 - Theses submitted in good time
 - Graduates do well
 - No failures
 - No Appeals
 - No hidden dark arts

How can an Institution organise its doctoral education model to maintain or improve quality ?

- Depends on critical mass
- Depends on organisational structure and facilities
 - Some of the highest quality models are from small Institutions

How can an Institution set incentives and rewards to enhance quality ?

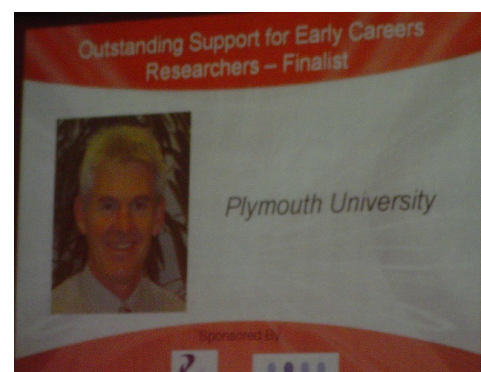
- Need to recognise what Candidates and Supervisors value
 - Recognition?
 - Feeling valued
 - Money?
- Travel Grants/Allocations
- Support Conference Attendance
- Provide facilities that enable good research to be carried out

The challenge of maintaining quality of experience and output in a culture of expanding numbers.

- Many institutions are trying to increase numbers because:
 - Higher numbers linked to more research output and more reputation
 - Leads to cost efficiencies
 - Attracts better academic staff
 - Justifies expenditure on facilities and systems
- Often linked to increased internationalisation of Doctoral Candidates
 - Challenges the Institution to pay attention to these candidates and their needs



- All candidates want to be valued first and foremost
 - Need a desk
 - Need a computer
 - Need a recreational area
 - Need to feel that they are special
 - Need Admin support and Admin facilities
 - (printer/photocopier)



A quality experience includes

- An exciting topic at the forefront of the subject area
- Good attentive supervisors with research reputation – role models
- An organisational structure (Graduate School) that deals with Administration efficiently and with empathy and understanding
- Structured sessions that are valuable and assist personal development
- A desk/office space with Kitchen/Tea & Coffee space and some informal break out space
- A Budget for consumables, travel and conferences!
- Careers advisory service that works for doctoral graduates!

Quality Input = Quality Output

“To structure or Not to structure” that is the question!

If decide that some structure is good then -

“what level of structure is optimal?”

Fully structured systems

- The whole doctorate is credit rated
 - Phase 1 credits (first year if Full-Time)
 - Research Methods
 - Taught Modules with learning outcomes
 - Process credits – structured reporting and checking
 - Credits for skills training
 - Phase 2 credits (second year if Full-Time)
 - Taught Modules
 - Process credits – including credits for outputs (conferences & papers)
 - Credits for skills training
 - Phase 3 credits (third year if Full-Time)
 - Process credits
 - Thesis preparation and submission

What do academics(supervisors) think of structure?

- Most accept Research Methods as being essential
- Most accept that some Factual Taught modules can be useful but this will depend on the candidate and their pre-entry qualifications
- Most despise too much structure and constraints on what they consider to be their “job” or “responsibility to supervise”
 - that is until it all goes wrong!

Can you incentivise good supervision?

- Telling/Insisting supervisors go on a course can be counter-productive
- If you do insist – then you must make sure the course is good and worth it!!
- Better to encourage a Forum where supervisors share their experiences and facilitate discussions around issues which give cause for concern.
- Identify your champions within each Department and use them

What are the consequences of rising numbers?

- The “authorities” will recognise rising doctoral numbers as a sign of success
- They may also recognise short average completion times as success and keep League Tables of supervisor completions.
- As numbers rise then good active researchers will get a disproportionate number of candidates
- But there will also be a rise across the board – more academics become involved in doctoral supervision.
- Both of these challenge the institution!

Consequences!

- Inexperienced supervisors will need support and training
- Experienced supervisors will need relief from other duties (teaching)
- A workload model that acknowledges supervision is desirable
- Other incentives can encourage supervisors e.g. a conference budget
- The administration system will need to be optimised, digitised and helpful

Online supervision Logs

- GradBook – University of Plymouth

Consequences for candidates

- Rising numbers often means less individual physical space (smaller desks or “hot-desking”, less dedicated lab space etc)
- May mean either, less time with your supervisors (if they become heavily loaded) or, being supervised by someone with little experience – most candidates would see both of these scenarios as less desirable
- In contrast, more Peer support is available and big cohorts of candidates leads to more bargaining power for the cohort
- More competition begins to arise and this normally rises academic expectation and performance