



UNIVERSITY OF AMSTERDAM



Network of Universities  
from the Capitals of Europe




Free resources to help foster diversity  
and inclusion in your institution

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# Defining diversity

"The great variety of human characteristics, ways that we are different even as we are all human and share more similarities than differences"



A GUIDE FOR  
SUCCESSFUL  
STUDENTS

Irene Stewart and Aaron  
Maisonville

# Which categories are a priority at your institution?

- Diversity of Race
- Diversity of Ethnicity
- Diversity of Cultural Background
- Diversity of Educational Background
- Diversity of Geography
- Diversity of Socioeconomic background
- Diversity of age
- Diversity of sexual orientation
- Diversity of religion
- Diversity of political views
- Diversity of physical ability
- Diversity of extra-curricular activities
- Diversity of gender roles

# Multicultural Teams

drive	Energy & confidence to persevere through challenging cultural experiences	Knowing how similar and different rules are across cultures	knowledge
strategy	Capability to notice your thoughts, reduce stereotypes and adjust strategies to respond	The flexibility to vary behaviours according to what is appropriate in other cultures.	action





- Holistic support systems for **students and staff**
- to help develop intercultural competences





Who?

[www.interculturalticket.eu](http://www.interculturalticket.eu)





# 3-year Erasmus+ strategic partnership

*Sep 2019 – Dec 2022*

## Open Educational Resource

### *Online Training*

9 self-directed training modules to develop IC

### *Staff toolkit*

12 webinars giving access to existing resources

## Community

closed LinkedIn group

Forum and resource bank

Module	Topic	Theme
1	Making Academic Mobility Truly Intercultural	MOBILITY (AND ITS EFFECTS ON CAMPUS)
2	Welcoming international students and staff	
3	How to encourage contact among diverse groups of students	
4	How to foster participation and learning for all	STUDENT (LEARNING, HEALTH AND SOCIO-ECONOMIC) NEEDS
5	Using Your Intercultural Awareness Competences To Enhance Equality, Diversity, and Inclusion	
6	Making Disciplines Intercultural	INTER-NATIONALISATION OF THE CURRICULUM
7	The multilingual and multicultural classroom	
8	Challenging assumptions about good learning and teaching	
9	Developing an intercultural-sensitive work environment in academia	UNIVERSITY AS AN INTERCULTURAL WORKPLACE



# One year long: 12 *inspiring* webinars



## Mobility:

- Digipass
- SIEM
- Inclusive Mobility



## Student needs:

- Stories that Move
- iBelong
- Erasmus Skills



## Int. of the curriculum:

- EQUiiP
- NICE
- SUCTI & SUCTIA



## Interc. Workplace:

- ECHO
- ENAR network
- UNICORN



Interested?

## Sign up as community members

- Sign up for linkedIn community of practice  
[www.linkedin.com/groups/8985895/](http://www.linkedin.com/groups/8985895/)
- Register for the TICKET community on  
<https://www.interculturalticket.eu/>
- Share interesting resources for the development of intercultural competences



ticket

Holistic support systems for **students** and **staff**  
to help develop intercultural competences



[www.digi-pass.eu](http://www.digi-pass.eu)



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DI PAVIA



# 15 December 2021

Erasmus+ KA2 project:

- ***Downloadable Virtual Student Training Programme*** to support mobility students in 4 stages: orientation, pre-departure, during & after mobility (13 training capsules)
- ***Virtual Staff toolkit*** with resources (including webinars) focusing on finance, culture, marketing communication, and health & wellbeing
- ***A LinkedIn Community of Practice*** for professional services staff working in student mobility
- ***Virtual Handbook*** to implement this open educational resource



#	Module	Capsule
1	Orientation	Going Abroad?
2	Orientation	Is going abroad accessible to everyone?
3	Orientation	Cultural Awareness
4	Pre-departure	Health and Wellbeing
5	Pre-departure	Practical advice!
6	Pre-departure	Survival Guide
7	Pre-departure	Culture Shock
8	During Mobility	Dealing with problems while abroad
9	During Mobility	Crisis Support While You're Abroad
10	During Mobility	Reflective thinking & Making the most of your time abroad!
11	After Mobility	Launching your career!
12	After Mobility	Ambassadorship
13	After Mobility	Reverse culture shock





Questions?