



**Preparing universities of the future: (Re)building inclusive and sustainable campuses |  
University of Sarajevo, 25 – 26 April 2023**

**Welcome to Sarajevo!  
Welcome to the University of Sarajevo!**

**Thank you for choosing us as your host destination. We look forward to meeting our colleagues from UNICA member universities and contributing to sustainability, the relationship with the city and much more! Let us provide some practical information to make your stay comfortable and enjoyable.**

**Where are we?**

The most straightforward explanation to this question would be that Bosnia and Herzegovina is a heart-shaped land in the heart of Europe and the soul of the world. Surrounded by mountains and clear rivers, many respectable travellers say that if you „iron the mountains and hills“, it will be the size of the whole Balkan area. We are placed in Sarajevo, the capital of Bosnia and Herzegovina, the largest administrative, economic, university and cultural centre. With less than half a million people from different nations, cultures, religions, customs, cuisine and habits, it is no wonder that people address Sarajevo as a cultural explosion, European Jerusalem and an actual bridge between East and West. During your daily or nightly strolls across the city, you will notice the mixture of civilisations and tradition, and it will feel like you are walking from one city to another – from the Ottoman part to the Austria-Hungarian, from the Yugoslav era to the modern era.

For more information about our city, please visit: <https://www.visitsarajevo.ba/>

**University of Sarajevo**

Let us provide you with important information about your host for the event – the University of Sarajevo (UNSA). Did you know that our institution existed almost 500 years ago – in different forms? The University of Sarajevo (UNSA) was established in 1949. However, the first foundations of this higher education institution were given with the signing of Waqfname by Gazi Husrev Bey and the founding of the Gazi Husrev-bey's library back in the 16th century – today, our member institution. Today, this public institution offers study and research opportunities at 22 Faculties, 3 Academies, 5 Institutes, 3 Centers, the National and University Library, Gazi Husrevbey Library, the National Museum of Bosnia and Herzegovina, Student Parliament, with over 500 study programs and over 200 departments. Today, having around 22,000 enrolled students, it is the largest university in the country and ranks among the largest universities in the region.

For more information about our university, please visit: <https://www.unsa.ba/en/about-us> and <https://www.unsa.ba/en/research-and-cooperation/international-relations>

## ORGANIZING YOUR ARRIVAL AND ACCOMODATION

### Entering Bosnia and Herzegovina:

#### Travel document

To enter Bosnia and Herzegovina, you need a valid ID or passport. If you are a holder of a European Union (EU) Member state ID or passport, you can enter our country for a short stay up to 90 days. For all other countries, please check the status of your travel document with the Embassy or a Consulate of Bosnia and Herzegovina in your country. **Please note:** citizens of non-EU countries (holders of the non-EU passport) who live and stay in the EU and have a valid EU visa can enter for a short stay in Bosnia and Herzegovina. If you need a visa to enter B&H, please let us know **as soon as possible**. Providing a visa is a lengthy procedure that can take up to two months.

### Travel to Sarajevo:

#### By plane:

Most likely, for most of you, your arrival to Sarajevo will be through our **Sarajevo International Airport**. Please check your options for flights. Turkish Airlines, Lufthansa and Austrian Airlines are well-connected with us in most cases. However, there are some low-cost options like RyanAir and WizzAir. We hope current problems with flight companies, overbooking and delays will not affect your travel to Sarajevo.

In addition, the cities of Banja Luka and Tuzla and their respective airports are also connected with some major European cities, mainly through low-cost airlines: RyanAir and Wizzair.

#### By bus:

Sarajevo is connected with many major regional and European cities. Check available bus connections at:

- <https://www.centrotrans.com/#/>
- <https://www.flixbus.ba/>
- <https://www.biss-tours.ba/>
- <https://www.globtour.com/index.php>

The central Sarajevo Bus station is in the centre of the City and depending of your accommodation, you will be there within 10-15 minutes by walk or taxi.

### Transfer to the city centre from the Airport

**The bus:** (not operating at the moment).

**Taxi:** You also have an opportunity to take a taxi which you will find at the exit gate of the Airport. Depending on your destination, the estimated price is 20,00-30,00 KM (10-15 €). NOTE: as in every city, taxis at airports tend to charge more for tourists than usual. Make sure to agree on the estimated price (above) and to have the taxi meter turned on.

The Taxi app is available in Sarajevo (similar to Uber/Bolt). You can check it at: <https://www.mojtaxi.info/>.

**Unfortunately, we do not have online booking for rides like Uber or Bolt.**

### Accommodation in Sarajevo

The University of Sarajevo does not have dorms for staff, so you will depend on hotels and/or private accommodations. Sarajevo offers a wide range of hotels, hostels, beds and breakfasts. Regarding hotels, we recommend **hotel Marriot, hotel Europe, hotel Holiday**, and/or smaller hotels across the old part of Sarajevo (**hotel Boutique Platinum, hotel Festival, hotel Mod,**

**hotel Old Town**, etc). Based on our previous guests (participants to our events) any small hotels in the Old Town are perfect for your stay + you are in the city centre. Please note: if you are coming by car, check availability for parking. As for private accommodation, we recommend using *Booking.com* and *Airbnb.com*. On the map below, as you can see, the Rectorate is in the heart of Sarajevo. However, Sarajevo is a hilly city; mountains surround us, so for your better orientation, the marked part (green) is the flat terrain, while everything outside starts to be "hilly". Keep to the "green" parts when you book accommodation :)



### **Transport within Sarajevo:**

Sarajevo has buses, trams (currently under construction), electric buses and taxis, which are relatively inexpensive, so your transfer through the city will be easy. There are no daily tickets for city transport like in some cities, so in most cases, you need to purchase the ticket in the shop boxes next to the station or inside the transport (make sure to have the change). Remember to validate a public transport ticket when using it.

Public bikes (NextBike) and electronic scooters ([BeeBee](#), [BinBin](#) and [Kiwi](#)) are also available for more accessible transport throughout the city. You need to download their app, connect your card, and be ready.

You can also try to rent-a-car as it is the best option for visiting the surroundings.

### **Internet and WiFi**

Although the free-roaming policy for the EU and the Western Balkans has been signed, it will be operative from 1 October 2023, so our country does not fall under a free-roaming policy during your stay before October. Once you come here, do not use your mobile data unless you want a surprise on your phone bill in the next month. You can either browse the WiFi network (mainly spread across the city, free and public, or in every cafe, restaurant, etc.) or purchase a **Tourist Sim Card by BH Telecom**. Their shop is already available at the Airport, so once you are at the exit, search for **the BH Telecom** shop and ask for the Tourist Sim Card. On the link: <https://www.bhtelecom.ba/en/tourist-2/tourist-offer/> you can find the information about the offer, but I think the best option is the package **Ultra Tourist 1** (lasts ten days, offers 15 GB and costs 20 KM - 10 €). Of course, BH Telecom shops are available everywhere across the city and newspaper stands.

## GOOD TO KNOW

### **Time zone**

We are in Central European Summer Time (GMT + 01:00). This time zone applies to most of Europe.

### **Weather**

In April, the average high-temperature marginally rises from a fresh 10.9°C in March to a mild 15.6°C. In April, in Sarajevo, Bosnia and Herzegovina, the average low-temperature is 4.8°C. April can be tricky – from sunny intervals and warm days to rainy and fresh days.

### **Language**

Bosnian, Croatian and Serbian are the official languages of Bosnia and Herzegovina, but many people speak English and some other foreign languages (German).

### **Currency**

The official B&H currency is Kovertibilna Marka - KM (BAM): 1 € = 1,95 KM (app. 2 KM). You can exchange your money at any bank, post office or exchange office. You can not pay with Euro in the shops, restaurants or cafes.

### **Credit cards**

ATMs are widely dispersed in Sarajevo, while many places accept credit cards. It is possible to pay with credit cards in most shopping centres and nearly all better restaurants. However, this is not the case in most cafés, clubs and shops that sell handicrafts and souvenirs in the old part of town. Credit cards are also not accepted when paying for parking services, public transport tickets, or special events.

### **Banks and post offices**

Banks typically work from 8:00 to 18:00 on weekdays and from 9:00 to 13:00h on Saturdays. The main post office is open from 7:00 to 20:00, Monday to Saturday.

### **Electrical Plug/Outlet and Voltage Information for Bosnia and Herzegovina**

Voltage 220-240 Volts

### **Water**

We are proud to say that Sarajevo (and Bosnia and Herzegovina) has one of the cleanest water in the world. It is safe to drink tap water.

### **Measurement**

In Bosnia and Herzegovina we use the metric system.

### **Telephone**

Dial code for Bosnia and Herzegovina: 00387 or +387.

Sarajevo city code: 033

East Sarajevo city code: 057

### **Emergency phone numbers:**

122: Police

123: Firefighters

124: Ambulance

## Other important phone numbers:

Airport 033 289 100

Bus Station 033 213 100

East Sarajevo Bus Station 057 317 377

Railway Station – Information 033 655 330

Road Assistance Service 1282 / 1288

Mountain Rescue Service 062 654 456 or 061 299 443

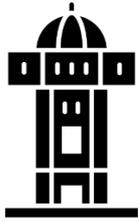
Koševo Hospital 033 297 000

## What to do while in Sarajevo?

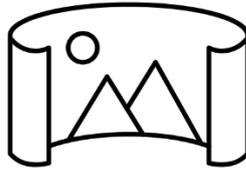
Although your main reason for coming to Sarajevo is the UNICA City conference, do use your free time to wander around and get to know the city. The International Relations Office of the University of Sarajevo has an ongoing project called SCANajevo – a specialized Google map of Sarajevo that offers information on places to see, where to eat, drink, where to find monuments and museums, where to hike, do sports and other helpful information. The Map is created with the help of incoming international students and staff members to the University of Sarajevo. Although citizens of Sarajevo are said to be the most hospitable, sometimes hidden gems are discovered by our international friends and colleagues. So, if you want to try the traditional meal or find a good spot for your best photo, the SCANajevo is for you. Scan this free code and enjoy your search.



But, if you ask us what to do, here are some recommendations for you:



Visit the old town and get lost in the many small streets filled with shops and smells of local sweets



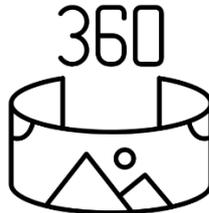
Visit Yellow fortress and enjoy the panoramic view of Sarajevo. We recommend early morning and during the sunset.



Climb up the Mt. Trebević by the Cable Car. Enjoy the trip from 550 to 1.627 m of elevation in just 11 minutes.



Try the local cuisine: ćevapi or pie (potato, spinach, meat, cheese). Once you try it, you will be spoiled.



Climb up to the Hotel Hecco terrace and enjoy the 360° of the panoramic view of Sarajevo.



Visit our museums: National Museum, Museum of Austria-Hungary, Historical museum, Olympic Museum and many more – and learn about our history.

For more information about our country, city and way of living, visit our specialized website for international students and staff members. We have collected many testimonials and YouTube videos that can provide you with many helpful and significant information.

<https://international.unsa.ba/eng/>

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